

Faith Manor Family Council Meeting Minutes

August 21, 2024

Date:	WEDNESDAY August 21, 2024
Time:	7:00PM to 8:00PM
Location:	Topic: Faith Manor Family Council Meeting Time: 7pm-8pm Join Zoom Meeting 6 attendees.

AGENDA Items
<p>Welcome and chaired by Lynn Vanlieshout- Opening Statement: The FC Chair welcomed everyone to the Faith Manor Family Council Meeting. She reminded everyone that this meeting is not to focus on individual personal concerns but to engage with families so we can work together with management to build a positive and collaborative relationship in order to make Faith Manor a great place for residents! FC Chair informed families that staff will stay at the end of the meeting should any family member want to address an individual or personal issue with them</p> <ol style="list-style-type: none"> 1. Minutes approval for August 21/24 -deferred to September 11/24 2. Ongoing Business -NA
<p>3. New Business (45 minutes)</p> <ul style="list-style-type: none"> ● Home Update – Sellinor Ogwu-Administrator-August 12-covid started FM 3 with x1 resident who was transported to hospital and later confirmed with covid. After 5 days on unit, another positive case. In that time, no staff reported with covid. Total case count of 4. Updated attendees on FM 3 outbreak-x1resident presented with symptoms 5 days ago (if negative) Public Health’s update to lift the outbreak. Initial one resolved. Swab turnaround time is 48 hours-fingers crossed. Staffing update: Sellinor indicated that the police check is holding up some of the new hires. New staffing pattern will support: 6psw’s in am, 6 psw in the evening and 3 at night for floor FM 1. Units 2-5 will have 5 psw’s in the am, 5 in the evening and 2 at night. Will have an extra RN-RPN on 3rd floor will cover 1, 2, 4 and 5. Hired additional charge nurse independent of an assignment and they will go to each floor for support to nurses (x4 days /week as a floater). Q: member asked about nursing designations, Sellinor stated RN nurse is charge nurse in charge. Sellinor also mentioned about the hire of 4 other nurses for am-2 and pm-2 for the evening. This will be 4 days a week on the unit-6 days floating in a pay period for extra support. Q: member asked if FM 3 can still go to their eye clinic appointment. Sellinor said yes as long as they aren’t in isolation, they can attend but will be last floor IE non-infected floors first and 3rd will be last. Q: is there a schedule? Sellinor will check date and get back to member. Every resident listed from 3rd will go at the end. Q: regarding new RN will nurse be an RPN or RN on 3rd? Sellinor-some will have 2 RN daily-split shift 4 hours per day and 4 hrs. in the evening IE RPN Mon-Fri- 10-6, will alternate weekends and work 7-3 an will have a shadow. Sellinor asked if anyone has anything else to mention- Member stated the food is still not improving. Soup is

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often, puree food all looks the same, dinner at times has no choice. Member stated the meal rotation not as good as last one. Sellinor said Sysco and Gordon are main suppliers-price varies.

- **Lynn Updates/welcome to new Members**-no updates and welcomed Peter D. as our newest member! Peter thanked everyone and asked why such low attendance. Lynn shared how the team came together etc. Peter shared he was the administrator at GM for approximately 20 years. Talks were exchanged about some creative ideas to recruit and Peter expressed being supportive to this idea. Both Lynn and Jody shared how they have tried recruiting in the past-able to get a few members but they fizzle out eventually. Peter asked about an email list and how to obtain so Lynn said she could share with him and Peter would start recruiting. Shared the process of admissions and if families are interested in being contacted by the chair of FM FC to attend, the information is then passed on to Lynn to invite. Lynn said she welcomes the help! Also looked at different options of hybrid vs virtual, accessibility etc. Will attempt to book family room for September's meeting.
- **Wishing well program**-Jody (5 min)- no updates this month still working with family regarding the tv for FM 5 resident. Will update once I know more.
- **RAPS Program/Env Update**-Jody shared about the RAPS team meetings and how they work, some of our accomplishments thus far. Next meeting is September date to be determined.
- **Programs update**: Big 3rd annual Elvis venue August 29th vastly approaching, one at FM and one at GM! Should be a good day! New arts movement program in the fall for trial-will see how it works.
- **Open Discussion**-(15min)- Member brought forward an observation about a staff member taking an what appeared to be an extended break in the activity room-and during a visit, she indicated some residents looked to be in their same spot's since breakfast. Jody indicated the process of reporting and all members are reminded to come forward with concerns so the senior team can address immediately.

4. Closing Remarks/Reminders (1 Minute)

- **Next meeting: September 11/24 @ 7pm via Teams**

5. Meeting adjournment: 7:58 pm



September 13, 2024